

Change of ownership of the service

Category: ETECSA

Created: Thursday, 02 July 2020 09:41 - Last Updated: Thursday, 02 July 2020 09:41

Written by Equipo de Producción Nacional

Hits: 869

It consists of transferring the ownership of the service to another natural person. This request has no cost and can be made in any Commercial Unit, but the person who is going to be awarded the service must go to the Commercial Office of the territory where it is installed.

Assignment of ownership:

The owner of the service may request the change of ownership in favor of the natural person designated by him at the time he deems appropriate.

Documents to present:

- Personal identity document of the owner or the attorney.
- Personal identity document of the beneficiary to whom the new contract will be signed.
- Notarial deed if necessary, specifying what it is to carry out this procedure.

Transfer of ownership: The owner of the service may designate, if he so considers, leaving a record in his Commercial Office attached to his contract, to a natural person to whom he will transfer ownership of the basic telephone service in cases of death, presumption of death or permanent absence of the national territory of its owner. This designation may be revoked at the time it deems appropriate. In the absence of a previous designation, ownership will be transmitted to the next of kin listed in the order in which they appear and one excludes the next, except for the spouse and children who will attend. with the same right:

1. Spouse, children and other descendants.
2. Parents, grandparents and other ancestors.
3. Brothers and nephews.
4. Uncles.
5. Cousins.

If there are no family members to whom to transmit or if these exist, they renounce this right, the ownership of the service will be transmitted to the cohabitant to whom the law grants the best right to the home in which it is installed. If there are several people with equal rights and no agreement is reached on who owns the service, within a term of thirty (30) business days from notification, ETECSA will terminate the service.

Documents to present:

- Identity document of the interested party or the agent, specifying what it is to carry out this procedure.
- Death certificate issued by the Civil Registry (for death cases).
- Final judgment of the court (for cases of presumption of death).
- Certification from the Immigration and Immigration office (for cases of legal departure from the country).
- Sworn declaration before a notary public that the owner of the service left the country (for cases of illegal departure from the country).

Change of ownership of the service

Category: ETECSA

Created: Thursday, 02 July 2020 09:41 - Last Updated: Thursday, 02 July 2020 09:41

Written by Equipo de Producción Nacional

Hits: 869

- Certifications that demonstrate the degree of relationship with the owner of the service.
- In the event that there is no degree of kinship, prove your condition as free owner, tenant or beneficial owner of the home through: property title or resolution that proves your status dictated by the housing institution, lease agreement, deed Notary public, final judgment of the court or liquidation of the community of property.

Reinstallation: You can request the reinstallation of the service if it has caused you to drop due to debt, for a single time, after paying the amount owed, by signing a new contract and within 4 months from the last monthly payment. This service has a cost that is charged to your invoice. For more information call 118, Commercial Information. How to request it? The owner of the service appears at his Commercial Office.

Documents to present:

- Identity document of the holder of the telephone service or of the attorney.

Installation of extensions: The owner of the service may request the installation of up to 2 interior extensions (up to the connector) of his telephone line, provided that the Company has the resources to satisfy this request. The terminal equipment must be supplied by the owner of the service. It has a cost and is charged to the phone bill. How to request it? Via telephone dialing 112, Commercial Management service or in your Commercial Office. They must be identified with the name of the owner, telephone number and personal identity number.