

## **Service Released**

Category: Procedures-CUPET

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### **Main requirements that must be met to contract the LPG Liberated Sale service**

- Be in the authorized area
- Present the updated identity card
- Present a supply book
- There cannot be 2 contracts in the nucleus.
- The applicant cannot have another contract.
- Rent at least 1 cylinder and a maximum of 2, except in the points located in the municipal capitals, where a contract for a book with a single leased cylinder was established.

### **Assignment of Rights Released Sale Contract**

- Identification card of the Assignor and the Assignee
- The Assignee must not have another contract and that there are no 2 contracts in the nucleus
- The assignee must reside in an authorized area of sale released within the Municipality
- You can transfer it to whoever you want, regardless of the degree of relationship.

### **Change of Address Released Sale Contract**

- Updated identity card and supply book
- That there are no 2 contracts in the new address
- That it is in the authorized area for sale within the Municipality
- In the event of a change of address outside the Municipality, the Contract is terminated.

### **Change due to the death of the holder of the Released Sale Contract**

- In case of death of the owner, the contract will be canceled and the cylinder (s) will be collected.
- In the event that someone who resides in the home wants to be awarded the service of the deceased, a new contract will be made and the cylinders will be delivered to the new client. It will be necessary to show the Death Certificate.

### **Cancellation of the Liberated Sale Contract**

- At the request of the owner
- For non-consumption for 5 years
- By return of the leased cylinders

### **Other services**

- Solution to liquefied gas leaks, within 24 hours of receiving the request.
- Perform liquefied gas installations up to the consumer's kitchen within a term of up to 15 days after the request.
- Provide mechanical services within a term of up to 72 hours after the communication made by the consume